



January 23, 2017

To Whom It May Concern:

It is with great confidence and satisfaction I write to express the exemplary level of service that my company receives from TCOR. They continue to meet our insurance and risk management needs, no matter the size. Their representatives are knowledgeable, attentive and resourceful in assisting my team.

For example, as to their hands-on approach, they took the initiative to offer one of my new employees an appointment to sit down and explain the service they provide. This assisted her efficiency and knowledge. Immediately, this gesture assisted my employee and introduced a level of comfort in any questions or requests she happened upon.

The representatives from TCOR are available, helpful and diligent in following through on their commitments and meeting client needs. The level and quality of service provided allows my employees to focus on other tasks, knowing promises made will be delivered.

I find the entire staff to be a pleasure. They are proficient, customer driven, reasonable and true problem solvers. I would recommend TCOR, without hesitation, to anyone seeking a professional, quality service.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dustin Seidel', is written over a horizontal line.

Dustin Seidel  
Owner  
Seidel Construction LLC