

Using the Portal

We are happy to provide you with access to your insurance information anytime via the web. By now you should have received an invitation email with information to activate your Portal account. The email looks like the one below:

From: Client Portal [<mailto:clientportal@tcormanagement.com>]
Sent: Thursday, November 05, 2015 8:48 AM
To: [REDACTED]
Subject: Sign up for Your Client Portal

Dear [REDACTED]

Client Portal invites you to access your insurance information using our Client Portal. This service is available from both your computer and mobile device.

Please use the following link to sign in and activate your portal:
<https://clientportal.vertafore.com/Account/Create/?inviteIdentifier=fbba2ecc-4b45-4773-9d25-034d72746acc>

Please sign in within 15 days of receipt of this email. Otherwise, your invitation will expire and you'll need to contact us for a new one.

Should you have other products and services with TCOR in other departments you may receive another email as well regarding following a link and signing in. Please follow the instructions to sign in and activate that link as well.

Thank you,

Client Portal
830-387-7019

Use the link in the email to open and activate your account for Portal. If you haven't received* the email or you didn't activate the account within 15 days of receiving the email, contact your account manager for a new account activation email.

**If you haven't received the email in your Inbox, check your Junk email folder.*

What You Can See and Do in the Portal?

You can access the Portal on your desktop computer, smart phone, or tablet providing you with flexibility. The Portal contains tabs of information that include Policies, Documents, How to instructions, and Additional Information for you from our company.

